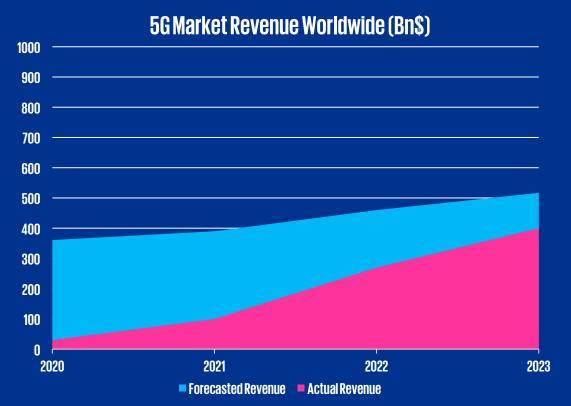


5G market revenue is below initial expectations



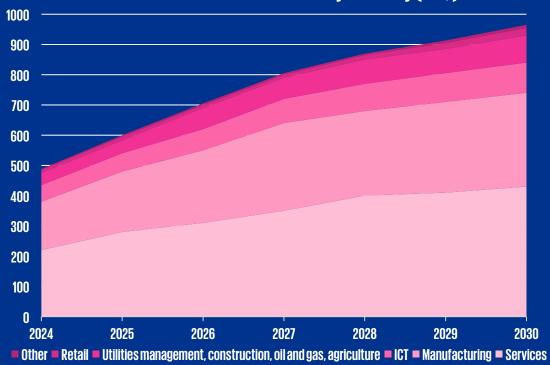
Source of Actual Revenue: GSMA Intelligence, "The Mobile Economy 2021" and "The Mobile Economy 2023" Source of Forecasted Revenue: IDC and KPMG Analysis

What happened?

- Slower market dynamics in both the B2C and B2B
- Industry has been reinforcing the foundations for acceleration:
 - Open Standards development
 - Data privacy regimes
 - Security and Cyber safeguards
 - AI/ML-in process...

Still, 5G is expected to generate \$1Tn by 2030... to unlock this operators should embrace the telco to techco journey





Where are the challenges?

Rapidly implement cloud-based networks

easily deploy

open digital

architecture

to enhance capex

efficiency

Optimize your network

dimensioning to match capacity with demand Utilize APIS to drive network orchestration

Provide real-time streamlined service fulfilment Integrate applications that require specific

that require specific usage of network services

Put **customer experience**

at the core of product development

Use A to help improve CX, develop personalize offers and enhance operations

Source: GSMA Intelligence, "The Mobile Economy 2023" Source: KPMG Analysis



Compared with followers, future-focused telcos are



More likely to harness data, advanced analytics, and actionable insights with a real-time understanding of the customer and the business to help shape integrated business decisions.







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